Porcelain laminate veneers (PLVs) are one of the most conservative and aesthetic techniques that can be applied when restoring the mouth for improved aesthetics. The longevity of the veneers is good and they are durable, especially if the right indications are in place and the correct techniques are applied (Horn HR, 1983).

The fundamental concept in any restorative case is to keep it simple and to concentrate on just one objective – conservation of the sound tooth structure.

Where the dentine-enamel junctions (DEJ) meet is very important in terms of the structural strength of the tooth: a complex fusion occurs at the DEJ that can be regarded as a fibre-reinforced bond (Lin CP, Douglas WH, Erlandsen SL, 1993). If preparation is limited to the enamel, there would be insufficient flexibility in the teeth (Magne P, Douglas WH, 1999). If the preparation line passes through the DEJ margin and enters into dentine, while it won’t create a major problem, a number of difficulties may occur if one ends up finishing the preparation on large amounts of dentine. This will not only create complex bonding issues on dentine but will also free the ‘flexing’ factor on the tooth structure (Noack MJ, Roulet J-F, 1987; Van Meerbeek B et al, 1996; Van Meerbeek B et al, 1998).

When the tooth starts flexing, a new phenomenon occurs. Firstly, a tooth that has been aggressively prepared has a tendency to bend and the intention is to bond a veneer – a porcelain material – that is very rigid on top of that. Adhesive luting resin will be used in between those two structures, which will try to absorb all the stresses. If the tooth is subject to different occlusal forces and continues to flex, the luting resin at the margin will slowly start to peel off, and the clinician is likely to be faced with micro-leakage or de-lamination. To minimise these effects and problems, precision and care must be taken with case selection and tooth preparation (Belser UC, Magne P, Magne M, 1997). The best situation in which to place veneers is when the teeth are perfectly aligned on the dental arch and the facial structures of the teeth are not worn, which happens with age.

**Standard preparation technique**

An amount of tooth structure, equivalent to the thickness of the veneer that will be placed on the tooth, should be removed. Since the shape, volume or contours of the tooth will not be changed, standard tooth preparation techniques can be used (Figures 1a, 1b and 1c) (Strub JR, Türp JC, 1999). When the exact depth needed for the porcelain build-up is removed, finishing the restoration should not pose any problems (Figures 2a, 2b and 2c).

The procedure should begin with the use of a depth cutter (Garber DA, Goldstein RE, Feinman RA, 1988; Nixon RL, 1990; Garber DA, 1993), which indicates the exact depth that is to be prepared and which depends on the material selection or the colour of the tooth to be restored (Figures 3a and 3b). Once this is established, the surface of the tooth should be painted a different colour, after which a round-ended fissure bur is used to finalise the facial reduction. The important factor here is that the bur is used at three different angles in order to conform to the facial convexity of the tooth structure. It is only in this way that the dentist can achieve consistent thickness of the porcelain material, i.e. the porcelain build-up.

Once this reduction has been performed, the preparation is finished at the gingival margin and then extended towards the papilla to finish the interproximal elbow preparation. This is important, especially when dealing with discolouration. If the depth is not prepared correctly, the connection between the dark-coloured tooth and the light-coloured porcelain will be visible when seen from an angle, which is clearly not aesthetically pleasing.

To set up for this dogleg preparation, the bur is held at an angle of almost 60º towards the palate. Once the exact depth has been achieved, the bur should be held in an upright position to finish the interproximal preparation (Morley J, 1999). The butt joint preparation of the incisal edge should be omitted to give the laboratory technician enough room to build up the artistic, translucent, opalescence effects, incisal silhouette, etc (Figures 4a and 4b). As in every PLV case, the
direct or prefabricated provisionals are placed after the impression has been taken (Figure 5).

**What if the teeth are not aligned properly?**

One of the major indications for using PLV is space management. It becomes more of a challenge if the teeth are spaced or not properly aligned on the dental arch - for example, in the case of crowding. The dentist is faced with two problems when the teeth are not aligned properly on the dental arch:

1. Visualising the aesthetic outcome

**Aesthetic communication**

*Creating natural-looking smiles*

When considering the approach for smile design, the dentist undertakes to create a new, but natural aesthetic effect. With each restoration the patient must be considered as a whole, rather than focusing merely on one or two teeth. Each tooth exists as part of the mouth and face, contributing to the formation of a smile that reflects the patient’s personality. When creating a restoration, harmony in the size, shape and arrangement of the teeth is required to enhance each individual patient’s facial features. Once the teeth, the surrounding soft tissue and the patient’s facial characteristics are taken into consideration, a three-dimensional overview is needed. The dentist must be aware of the ratio between the anterior teeth and the surrounding tissue, and to analyse them to achieve the desired result.

An aesthetic case may vary from the simple aesthetic contouring of a corner of a single tooth to the complete...
recreation of a new smile involving the entire dentition. The mouth and its physiological make-up for each individual patient must be studied carefully by the aesthetic dentist, who should analyse and anticipate any problems that may arise during the treatment.

The first hurdle involves managing the patient’s expectations. What the patient wants and what the clinician can achieve needs to be successfully communicated. This communication and co-operation between the patient and the dentist will determine the success or failure of the treatment. The aesthetic dentist needs to be completely attuned to the patient, interpreting both verbal requests and the less obvious non-verbal cues.

The dentist who is able to generate a confident, competent and observant manner will inspire confidence in the proposed treatment and help the patient to feel relaxed. The dentist’s perception of a desirable smile and the type of design should be discussed with the patient and be considered with their personal thoughts on their appearance. The patient may wish to reinstate a look that has been established over a long period of time or may request an alteration that is totally unrealistic for their face. Perhaps one of the most difficult tasks is selecting the right treatment in order to achieve successful aesthetic dentistry. It should be noted that one setback can easily erase many brilliant and successful procedures.

The ability to say ‘no’ will prevent problems. If the aesthetic dentist and patient find it difficult to agree on the proposed objectives, it is in the best interests of both parties not to begin the treatment.

Analyzing the smile

In order to have a clear visual idea of the final outcome, the existing smile should be analysed three-dimensionally.

The facial view

When the smile is analysed from a full-face perspective, only mesio-distal or vertical problems can be dealt with.

In the second illustrated case it is evident that the centrals overlap, causing a vertical canting of the mid-line that is visible even to people with no dental knowledge. Proportionally speaking, the existing teeth are short for the face and the gingival levels are uneven (Figure 6).

45° angle view (checking buccal-lingual dimension)

This angle allows the dentist to check the crowding in a more reliable manner. In this case it is evident that the mesial incisal tip of 21 is more buccally placed relative to tooth 21 (Figure 7). However, at this very early stage it may not be possible to decide which incisal edge position to use as a reference point in a buccal-lingual dimension. Should tooth 21 be built up buccally or should tooth 23 be brought lingually?

Aesthetic occlusal plane (AOP)

The third dimension to be checked in the aesthetic evaluation is the AOP, which can simply be done from a sagittal view. In this particular case, a deciduous canine exists (tooth 24), which creates a problem related to the AOP since it is too short (Figure 8). At this point, it is preferable if the angulation of the centrals is perpendicular to the AOR.

Functional evaluation

Since the final restorations must be long lasting, their foundation is of great importance. When the root of the deciduous tooth 24 was checked on the X-ray, it was obvious that it would not be able to withstand the lateral forces, especially during occlusion. Nor would it survive if canine-guided occlusion is planned.

Treatment planning

At this stage, it is almost impossible to be sure of the final outcome just by looking at this case intra or extra-orally.

With all these problems or imperfections in the mouth, the aesthetic final outcome should initially be visualised and realised and this knowledge or information shared with the patient. The first step towards achieving this is the composite mock-up (Dietschi D, 1995; Vanini L, 1996; Baratieri LN et al, 1998).
Mock-up

A simple freehand carved composite can be used to visualise the final outcome of the veneers, and one can see how the smile will look when these composites are placed (Figure 9). This does not need to be as precise as a wax-up but it will give the dentist an idea of how/where the length of these teeth should be, where to place the facial bulkiness and its effect on the lip structure, on phonetics and on occlusion (Peumans M et al 1998; Chiche G, Pinault A, 1994; Romano R, Bichacho N, Touati B, 2005). This mock-up will be a great tool or guide for the lab technician to build up his wax-up. At the end of the process, this information should be shared with the patient to confirm the first step towards a functional and aesthetic outcome (Dawson PE, 1989).

Second mock-up

However, in cases where the gingival levels need to be altered (which will change the length of the crown apically), it is always more reliable to make a second mock-up. This will illustrate the new proportions and the smile design more successfully than a reverse mock-up. Six to eight weeks after the perio surgery is finished, a new mock-up is produced (Figure 10). This second mock-up following the perio surgery will help the dentist and the ceramist design the teeth proportions in relation to the position of the new gingival margins. The new impression based on this mock-up is then sent to the ceramist for the wax-up. The new mock-up will provide the ceramist with more reliable information for the final wax-up.

Mock-up

Another decision that can be made at this point is to prepare the deciduous canine and tooth for crowns and connect them to each other for better support. This will result in a small group function (instead of canine only) through the canine and first premolar, which will also affect the design of the final wax-up. If necessary, the teeth can be bleached during this period (Figure 11).

It is now evident that the incisal-mesial corner of tooth has to be positioned and restored lingually. The best choice of treatment would be to pull it back with orthodontics first and then to continue with minimal invasive techniques. However, time limitations for this specific case did not allow for such treatment planning. However, this situation should be communicated to the lab so that they know to trim that corner slightly inwards during the wax-up.

At this stage, two impressions of the patient’s dental arches must be taken: one of the original existing tooth structure with all diastemas and misaligned teeth, and the second with the mock-up. The lab technician should relate these two using a silicone index and finalise his wax-up according to the guidelines of the mock-up (Figure 12).

APR (aesthetic pre-recontouring)

At the next appointment when the patient comes for the tooth
preparation, the dentist should be provided with a silicone index (made from the wax-up model) that will indicate the final contours of the teeth. The index is then placed over the dental arch in order to visualise the existing positions of those teeth on the dental arch, relative to the final outcome of the wax-up and veneers (Figure 13). It may be possible to detect one problem at this stage: one or few teeth may touch or push the silicone index buccally, indicating that these teeth are either rotated or positioned more labially than the expected final outcome. Those teeth must then be trimmed down in order to place the silicone index passively on the dental arch in a process called APR (aesthetic pre-recontouring) (Gurel G, 2003a) (Figure 14).

**APT (aesthetic pre-evaluative temporaries)**
The wax-up can then be applied to the tooth structure while the provisionals are being made. The technique used is to make a transparent silicone impression from the wax-up and in the mouth, fill it with the flowable composite, then place it on the unprepared teeth; light cure it and take the translucent impression material out of the mouth (Figures 15a and b). This would not have been possible had the teeth been rotated or positioned buccally, nor been recontoured with APR as the transparent impression wouldn't fit on those teeth.

The gingival margins are then trimmed slightly to create, in plastic, the exact expected final outcome of the porcelain. Because the patient is not numbed, this is the best way to assess the aesthetic outcome (Figure 16). The lip support of these restorations and the aesthetic length can be evaluated easily, and should be approved by the patient. The functional movements of the patient must also be evaluated to see whether an anterior constriction is present, and if phonetics may be a problem in the future. Once this is approved by the patient, the dentist can move onto the next stage.

The APT (aesthetic pre-evaluative temporaries) are no different from a provisional on the tooth structure before the teeth have been touched (Gurel G, 2003a; Gurel G 2003b; Gurel G, 2003c). These provisionals can then be double checked with silicone index to make sure that they are placed in the mouth correctly.

**Tooth preparation in complicated cases**
There is a second potential problem at this stage: what if the standard preparation technique cannot be used? When the teeth
are not aligned properly into the dental arch (the teeth may have rotations or may be placed lingually or buccally), how can the final success of that case be assessed and the teeth prepared precisely and predictably every time?

**Tooth preparation through APT**

The beauty of these aesthetic provisional temporaries, besides the evaluation of aesthetic functions and phonetic aspects, is that the dentists have a great tool at their disposal to prepare the teeth. They can simply use these APTs as a guideline for preparing tooth structure.

APT resembles the exact contours of the final outcome, such as the incisal edge position and the facial volume (contours) of the teeth. Since everything is already set in advance, preparation of the teeth through the APT can begin as if though dealing with a simple case where the teeth are aligned properly. At this point, it is of no consequence how the teeth are aligned underneath (Gurel G, 2003a) (Figures 17 and 18). In some situations, the tooth surface may not be prepared if, for example, the tooth is too palatally placed (i.e. more than 0.6 mm away from the facial contours of the APT). Once the major reduction with the depth cutters is made, followed by the round ended fissure burs, the major facial volume reduction will be completed. The gingival margins and interproximal lines can then be finished.

With rare cases such as this, if a subtractive correction was done on the wax-up stage, far more tooth structure would be removed than would for a standard preparation depth, and tooth gets a subtractive correction. The mesial incisal corner is prepared aggressively in order to align it properly, while the facial contours of the expected dental arch are formed as planned after the veneers are finished. As mentioned previously, the best way of handling such a case is to prealign the position of such teeth orthodontically before beginning the preparations.

The same reduction will be carried out on the incisal edge and the facial volume (contours) of the teeth. Surprisingly, most of the time, it is unnecessary to prepare too much incisal healthy tooth structure (Castelnuovo J et al, 2000) (Figure 19).

In PLV preparation the dentists tend to finish the gingival chamfer supragingivally unless they are dealing with a severe discolouration or with spaced dentition.

After finishing the tooth preparation for the veneers, deciduous canine and first premolar tooth can be prepared for the all ceramic crowns. They will then be connected to each other for functional support and a small group function for the lateral excursions (Figure 20).

Once the preparation is finished, the same silicone index is used once more to check and verify the correct preparation depths (Figure 21). The impression is made and the provisionals are fabricated. The provisionals should be exactly the same as the APT as this will be a second chance for the patient to assess the final outcome during the fabrication (Figure 14).

**The lab procedures**

The veneers can be fabricated with feldspathic porcelain on a refractory die, or on platinum foil. Alternatively, one can use pressable ceramics with external staining or layering techniques.

In this case, the pressable porcelain will be used with the layering technique. Whichever technique is used, it is important that the ceramist uses the same silicone index that was used in the mouth, which fits perfectly on the APT that was approved as the final outcome. The rest is down to the ceramist’s knowledge, ability and talent for integrating the colours, form, shape and texture.

**Try in**

When the veneers arrive from the lab, they should first be tried in the mouth. Preferably, the provisionals should be taken out and PLVs tried in without anaesthesia, making it easier to check the lip support and the incisal edge position relative to the upper lip.

The veneers should initially be tried one by one in order to check the marginal fit accurately, and then together, to see their overall integration with each other, with the lips and finally, with the face.

**Bonding**

The author prefers a sectional rubber dam placed in the mouth. Once the teeth and the inside of the veneers are surface treated they can be bonded two by two. Preferably, the bonding should start with the centrals, proceeding with the lateral, canine on one side and then the lateral, canine on the other side. The soft tissues should be handled very gently. The easiest way to do that is to place the veneer on the tooth and once it is completely seated, spot tack it from the middle third with a 2mm turbo tip; this will hold the veneer in place. Then switch the tip of the light source to a larger diameter such as 13mm and light cure the excess flesh around the gingiva for only one or two seconds. This will not fully polymerise the luting resin but bring it to a jelly-like consistency, which can be easily cleaned with an explorer dipped
into an adhesive liquid. The interproximal contacts can then be cleansed using dental floss between the veneers. Once everything is completed, the luting resin can be fully polymerised. In order to finalise the bonding procedure, a # 12 blade will help to clean the undetected remaining composite on the margins. If necessary, the margins can be polished with a rubber cup. Using a diamond bur should be avoided as it would totally ruin the glaze and polish of the porcelain on the margins.

The PLVs' final position, form, phonetics, lip support is guaranteed as the same aesthetic, functional and phonetic results established during the APT and provisionalisation will be the same after the PLVs are bonded (Figures 15a and 15b).

**Summary**

The PLV is one of the most common aesthetic restorations. Even though it is one of the most conservative of treatment options, some rules have to be followed. Aesthetics is a very objective subject and necessitates excellent communication between the dentist, patient and ceramist. The case has to be carefully selected and treatment planned. The use of the mock-ups, followed by a wax-up, APT and silicone index will not only allow the dentist to achieve the best aesthetic, phonetic and functional outcome, but also to communicate this to the patient. More importantly, it results in minimum invasion of the recipient tooth.

The use of PDP (permanent diagnostic provisional) will have a further impact on this solid communication. That way, the patient will have a chance to evaluate the aesthetics, function and phonetics themselves as well as within their immediate circles (Figures 24 and 25).

**Acknowledgements**

Special thanks to Ulrich Werder MDT for the first case and Shigeo Kataoka RDT for the second case.

**References**


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